

Human Service Assessment Project

Meeting Community Evaluation and Assessment Needs

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Director
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Goals/Activities

The Human Services Assessment Project (HSAP) was initiated in response to requests from community organizations, agencies, and programs for assistance with evaluation and assessment needs.

HSAP provides research assistance to community programs and organizations, and seeks to include the expertise of social work faculty as well as the learning needs of graduate students.

HSAP's mission aligns with one of the goals of a land-grant institution such as Colorado State University, namely, to engage in research that directly benefits the community.

Consulting fees are negotiated on an agency-by-agency basis.

Many agencies face a variety of challenges in an uncertain economic climate. Increased funding competition adds to those challenges. Fine-tuning services, assessing client or target population needs, and evaluating program impact, effectiveness, and efficiency are some of the assessment needs which agencies may find themselves undertaking. HSAP offers consultation, assistance and a range of other services to programs and organizations with needs in these areas. HSAP may assist an agency in:

- Program monitoring (for existing programs): *How can we improve on the delivery of services? Are the services reaching those they were designed to help?*

- Outcome assessment (for existing programs): *Is the program accomplishing what it was designed to do? How have agency interventions impacted the clients?*

Additionally, assistance is available for agencies and organizations interested in

- Undertaking an internal assessment (process or personnel)
- Facilitating program planning
- Program modification
- Developing evaluation requirements for funding sources
- Implementing evaluation requirements of funders
- Management information systems
- Identifying program or organizational areas which need attention



- Identifying program successes
- Identifying barriers to service
- Demonstrating program impact
- Determining cost effectiveness

HSAP involvement may range from a single consultation (perhaps in order to clarify and focus organizational needs), to guidance in conducting an assessment, to the full design and implementation of an assessment or evaluation project.